

Evaluation: Exercise Objectives and KPIs

Exercise Objectives	Training Objectives	Key Performance Indicators	What went well	Areas for Improvement
1. Ensuring national consistency in readiness plans	1.1 Coordinating Authorities MRO communication SOPs are adequate	1.1.1 The triggers for a Mass Rescue event are identified	This was well done, but due to being an Exercise it was a little artificial. It was done and that is important.	Commence the activity in Agency teams like you are doing BAU, then form into ECCs/IMTs. (With everyone just waiting for the 'go' it was a little false) Would it be better to form into EOCs / ICPs?? Participants should have roles.... Agencies/Teams/Individuals should be identifiable, they were not and this made it difficult to evaluate and to ensure that the right people were at the right place to do the job. Discussion was initially a too low a level.
		1.1.2 Authority that takes the call initiates and informs the other Coordinating Authority	Yes, notified South Comms Inspector. No problem	
		1.1.3 Co-ordination of the MRO is determined	There was a discussion between RCCNZ and the Comms Inspector and it was decided it would be a Cat II event. This went well, very smooth.	
		1.1.4 Lead agency activates a co-ordination centre in accordance with SOPs	This did happen eventually, personnel should have been assigned roles and this would have been a lot smoother.	
	1.2 Coordinating Authorities MRO plans are adequate	1.2.1 District Plans are activated in accordance with protocols	Some work required here...	There is a need to ensure the District Plan is for the whole district and that it better matches the Police National template and the RCCNZ plan.
1.2.2 Establish communication and POC within the Coordinating Authorities and agree SAR Response				
	1.3 Higher level Authorities are informed	1.3.1 Communication is elevated higher as required within the Plans	Excellent	
	1.4 Improvements made to District MRO plans to ensure national consistency	1.4.1 Lessons learned are captured, annotated and disseminated.		We thought possibly a smaller workshop the previous day but still multi agency to review the district plan, make changes as required and ensure the agencies know where they fit into the plan. Then complete the more structured desktop exercise the following day having ironed out all the minor changes and confirmed roles and actions. It is crucial to start with a very good briefing on the exercise, the exercise rules and the conduct of the day beforehand.
1.4.2 Lessons Learned are written into the District MRO Plan and shared nationally				
1.4.3 District Plans are analysed against each other to ensure consistency				

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2. Knowledge of the plan for Southern District	2.1 Appropriate controllers are appointed for each phase of the MRO	2.1.1 Each phase of the MRO is established in accordance with the CIMS structure	Followed the Plan	No problems here
	2.2 Command and Control is established for all phases of the MRO	2.2.1 EOC is functional and conforms to the District plan	Very well done	No problems here
	2.3 Command is established within the ECC and other Coordination Centres for the Response OC	2.3.1 Coordinator is appointed for each phase of the MRO 2.3.2 Structure is considered and followed in accordance with the MRO Plan 2.3.3 Coordinator adheres to the MRO Plan and ensures the same from their staff	Done Done Done	No problems here
3. Knowledge of the linkages between agencies	3.1 Coordinating Authorities have the appropriate links with the other Agencies	3.1.1 The Co-ordinating Authority plans have appropriate links to supporting agencies	Yes, the engagement was quite strong and robust.	The plan needs to be reviewed as discussed earlier, but linkages to other agencies were generally good with the changes required discussed throughout the day.
		3.1.2 Any overlaps in the Plans are identified and managed	Definitely done, again good robust discussion and changes reflected that.	
		3.1.2 Liaison/communication/Sitreps are maintained as required throughout the duration of the response in accordance with the MRO Plan	Done	
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4. Confirm agency roles and responsibilities in the plan are correct	4.1 Coordinating Authorities roles and responsibilities in the MRO Plans are adequate	4.1.1 Key personnel's roles and responsibilities are adhered to in accordance with the MRO Plans	Difficult in the exercise scenario	
	4.2 Other agencies roles and responsibilities in the MRO Plans are timely and current	4.2.1 Other Agencies stand up key personnel and link into the MRO Plan as required	Very well done – agencies were there on mass and fully engaged at all levels. Some very good discussion on actions and where they fitted within the plan and improvements put forward.	

