

2024 Volunteer Engagement Survey

High-level results

**NEW ZEALAND
SEARCH AND RESCUE**

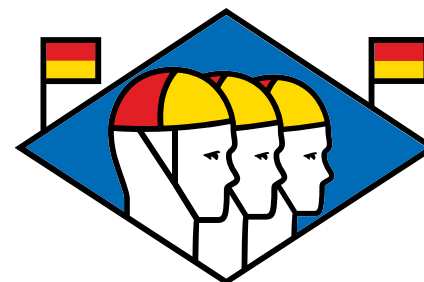
Rapu Whakarauora Aotearoa 

**He aha te mea nui o te ao?
He tangata, he tangata, he tangata**



2024 Volunteer Engagement Survey

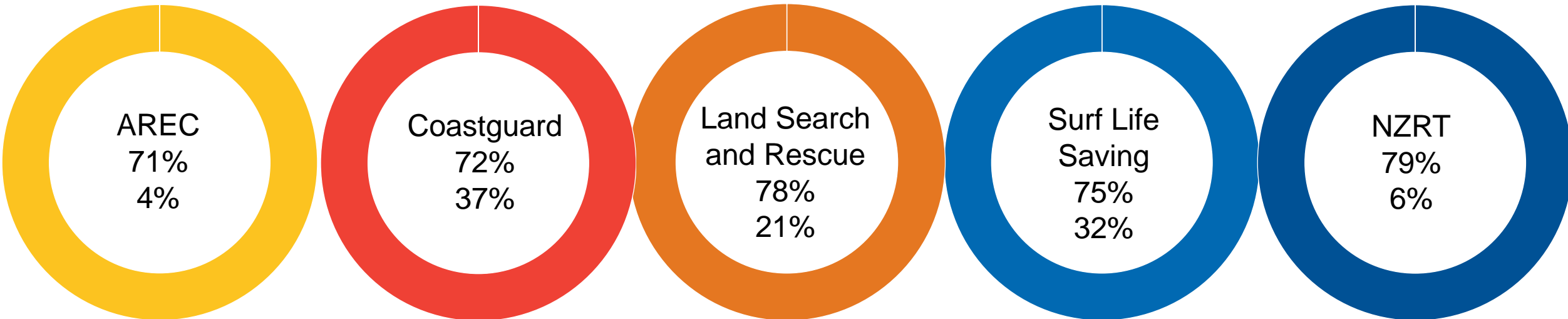
During 2024, the volunteer workforces of these five organisations were asked to take part in this survey:



Participation Rates

A total of 2,826 people participated in the surveys across the sector.
All data in this presentation is gathered from volunteer survey participants.

The top % is the percentage of the agency's volunteers that participated – all up on 2022 survey.
The bottom % is the agency's percentage of the sector's figures in this presentation.




What common areas of interest were highlighted?



Common areas of interest across organisations

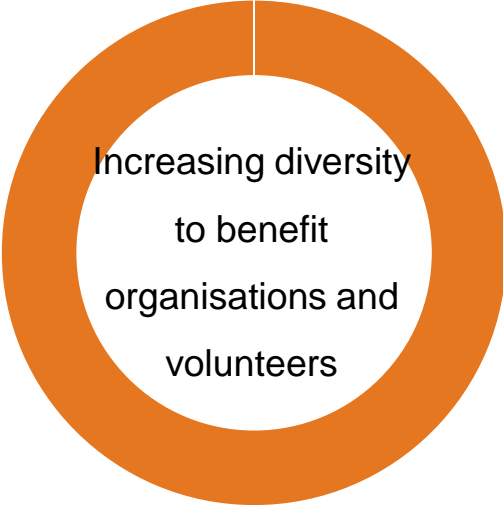
Material changes from the 2022 Volunteer Survey are noted on the following graphs.




Greater recognition
for volunteers, their
families and
employers




Access to training
that enables and
enhances the
volunteer
experience



Increasing diversity
to benefit
organisations and
volunteers



Improving
resources to
enhance the
volunteer
experience



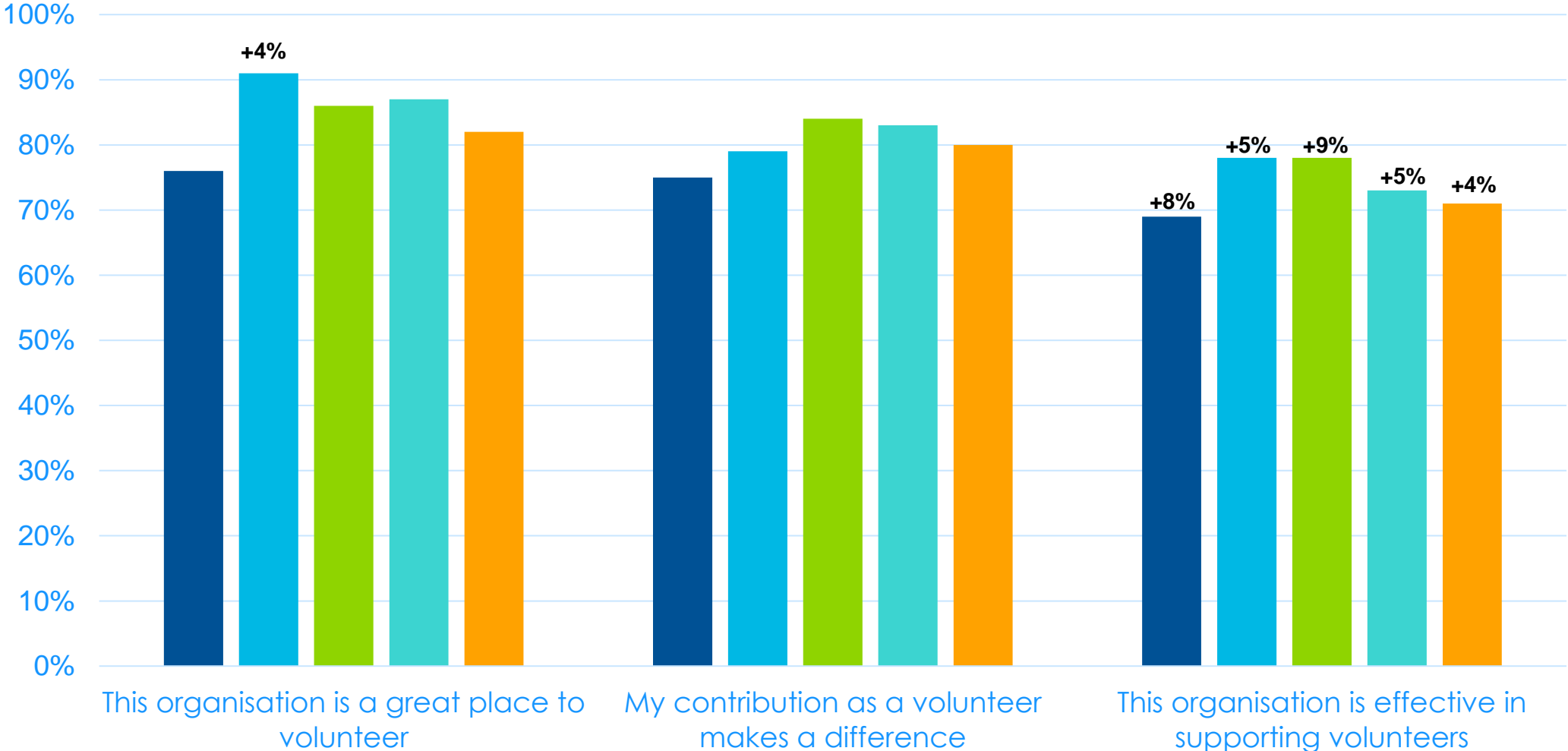
How 'Head Office'
practices make a
difference



**Greater recognition for
volunteers, their families and
employers**



Participants agree we are great organisations to volunteer with – and that their contribution makes a difference. They appreciate the support provided to them.



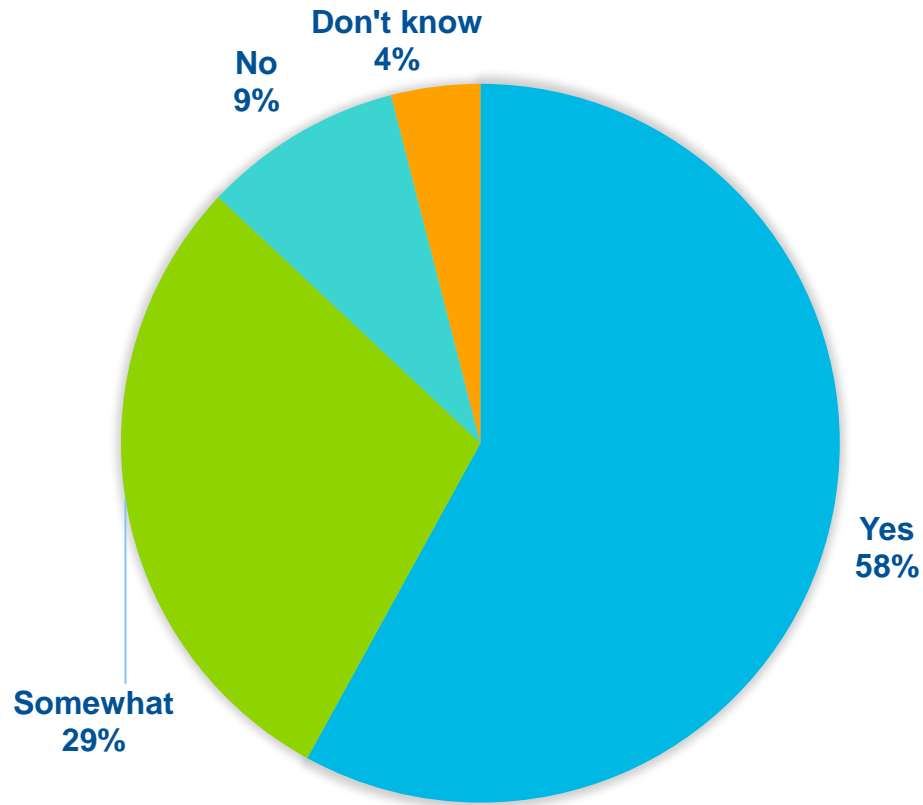
■ AREC ■ NZRT ■ LandSAR ■ SLSNZ ■ Coastguard



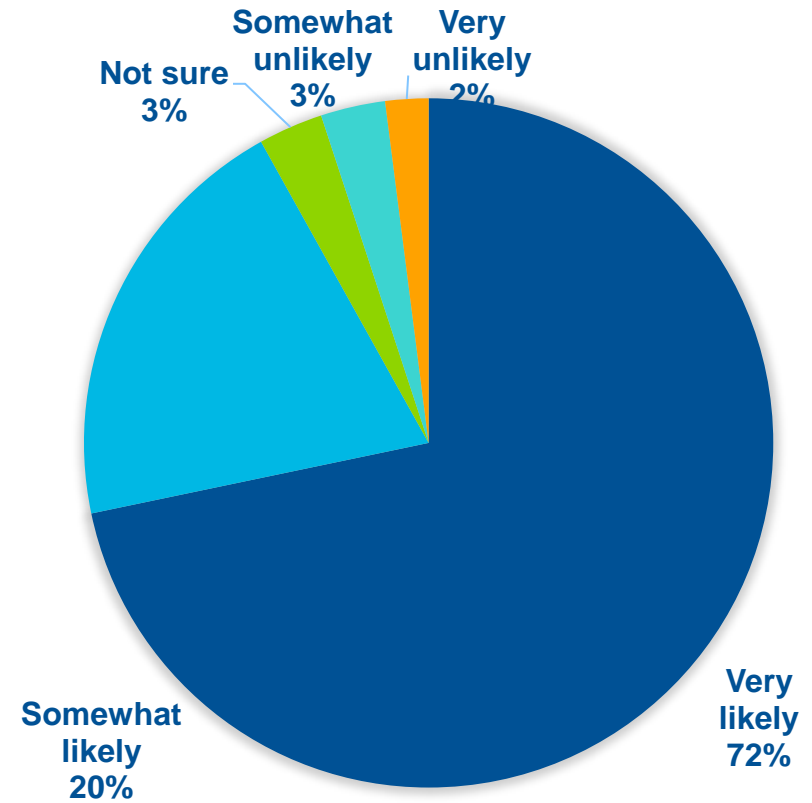
86% of respondents indicated these sector organisations are the main ones they volunteer for.

The ongoing participation of volunteers is not guaranteed

Do you feel that the hours you volunteer at our organisation are sustainable?



How likely are you to continue to volunteer for our organisation?



Why might you not be able to volunteer for our organisation?



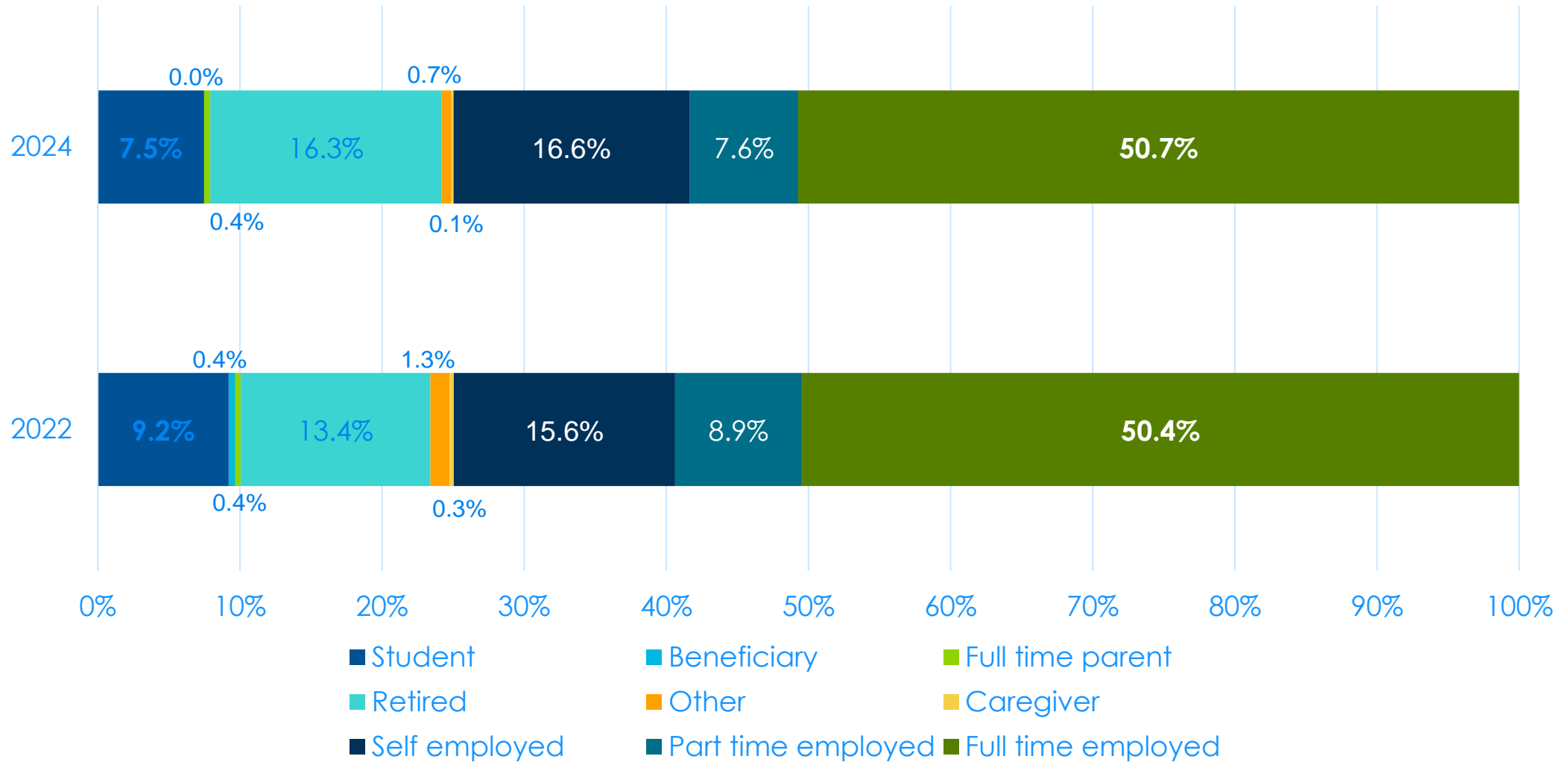
The barriers of 'cannot get time off paid employment' and 'loss of earnings' have both increased by more than 4% since the 2022 survey

This question allowed up to 11 choices.

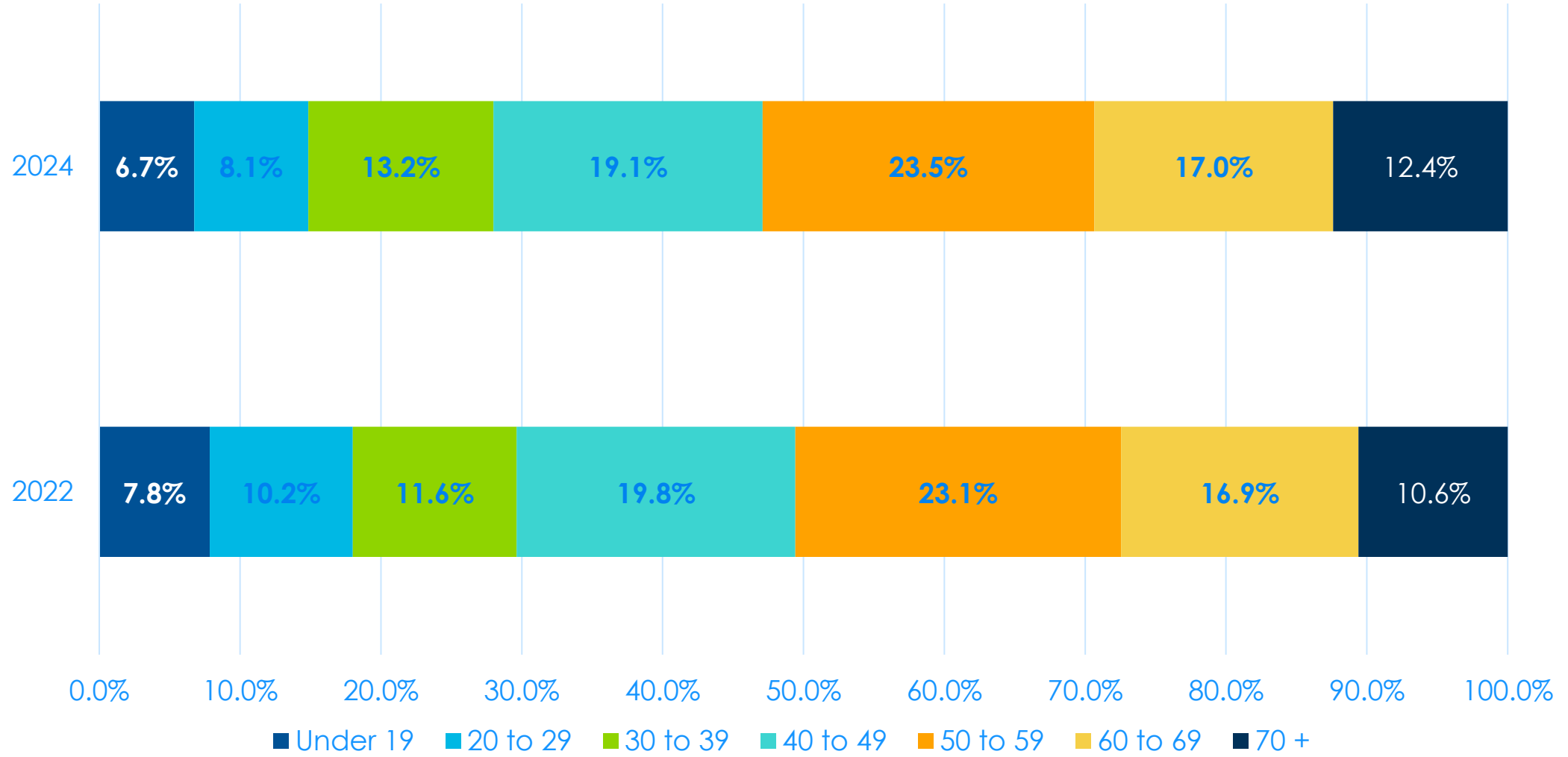
It is calculated by dividing the count of responses for an option by the total number of people that completed the question, then converting to a %. Note for single answer question the total may not equal 100% due to rounding to the nearest whole number. For multi-answer questions, the total percentage will be higher than 100%



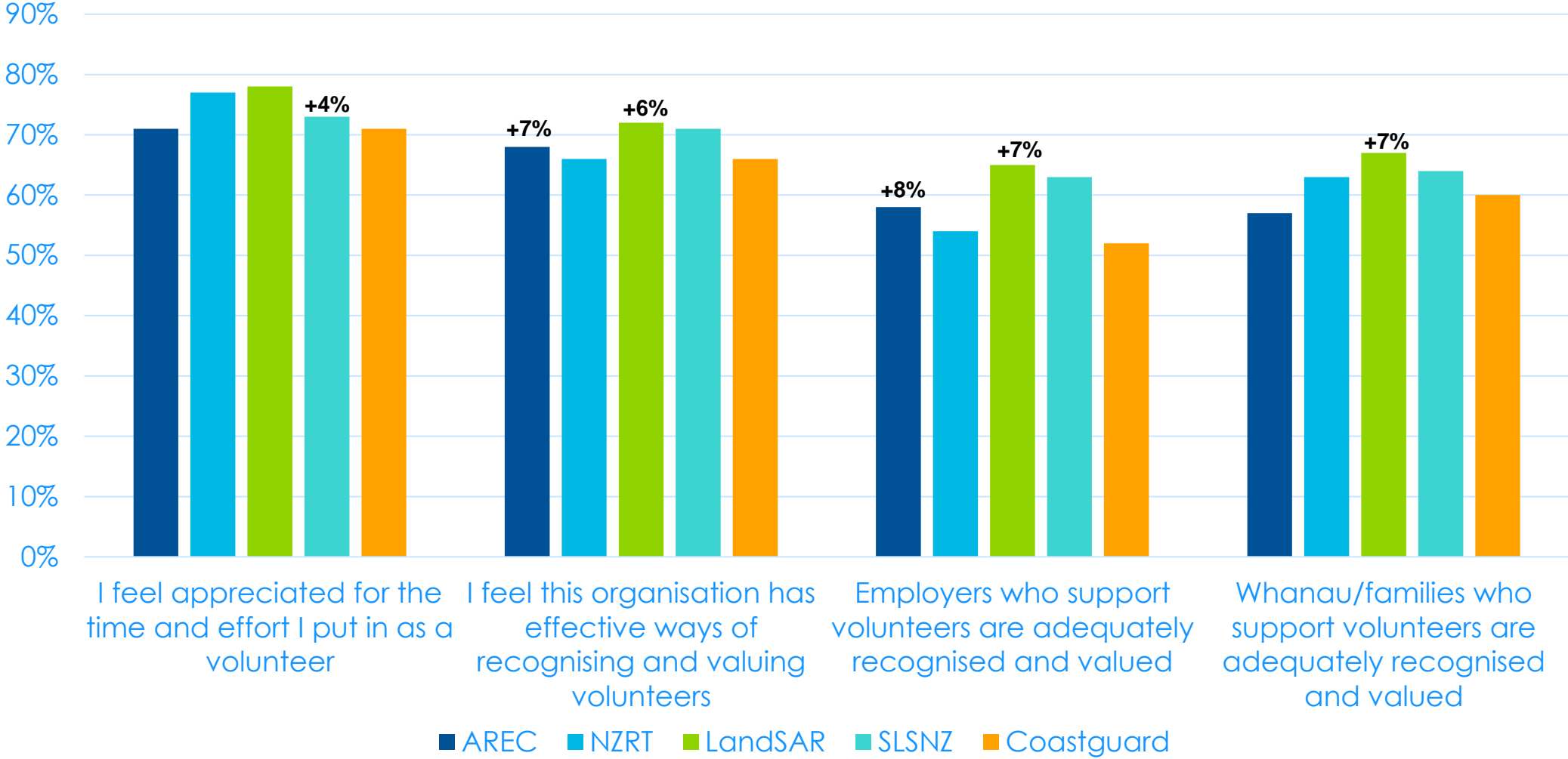
Over 50% of our volunteers are in full time employment



Over 60% of our volunteers are of an age (between 20 and 59) where they are likely to be supporting family members



Volunteers are asking for more recognition for themselves, their families and their employers.

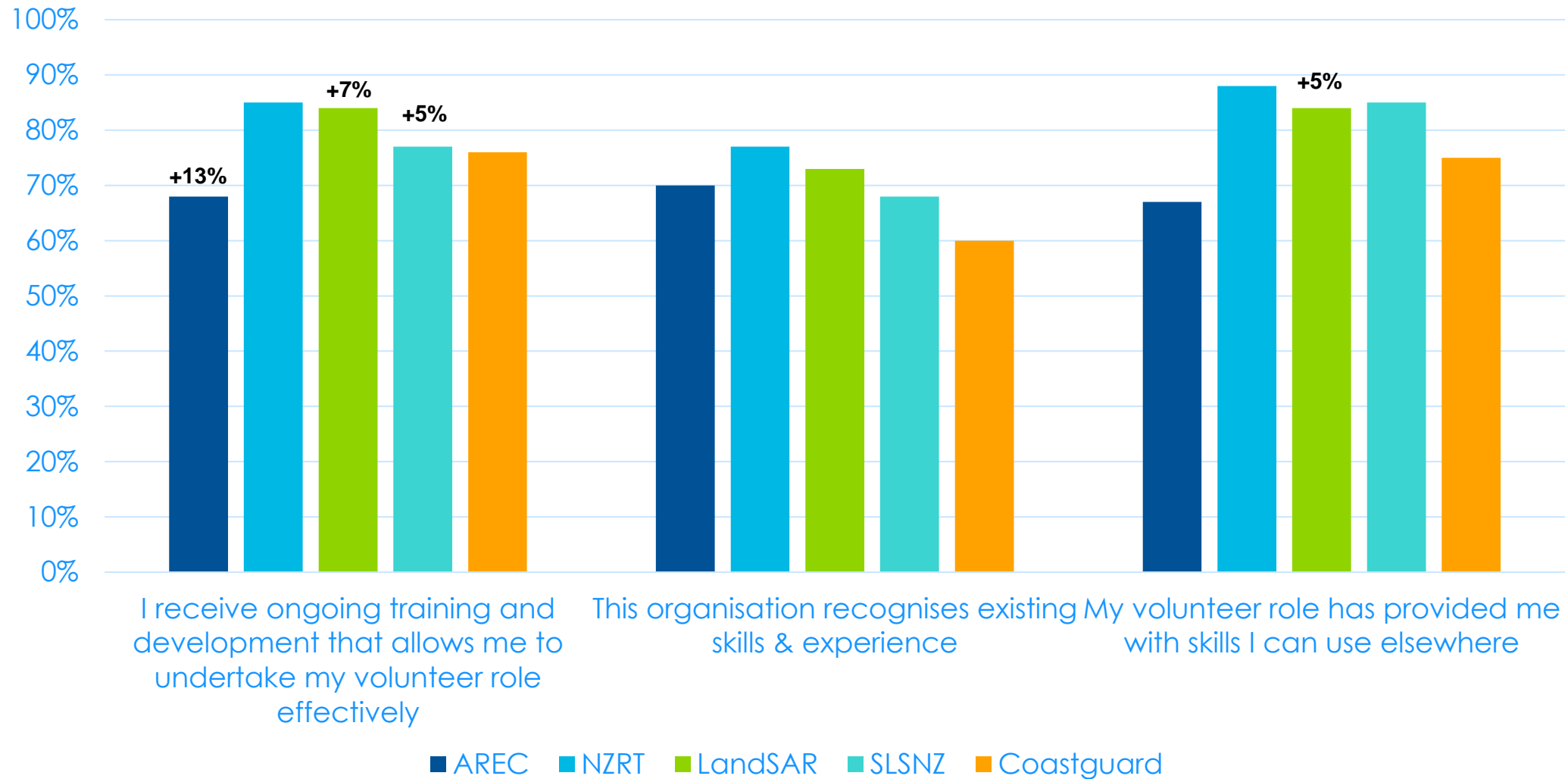


Note: Data gathered from volunteer survey participants

**Access to training that enables
and enhances the volunteer
experience**



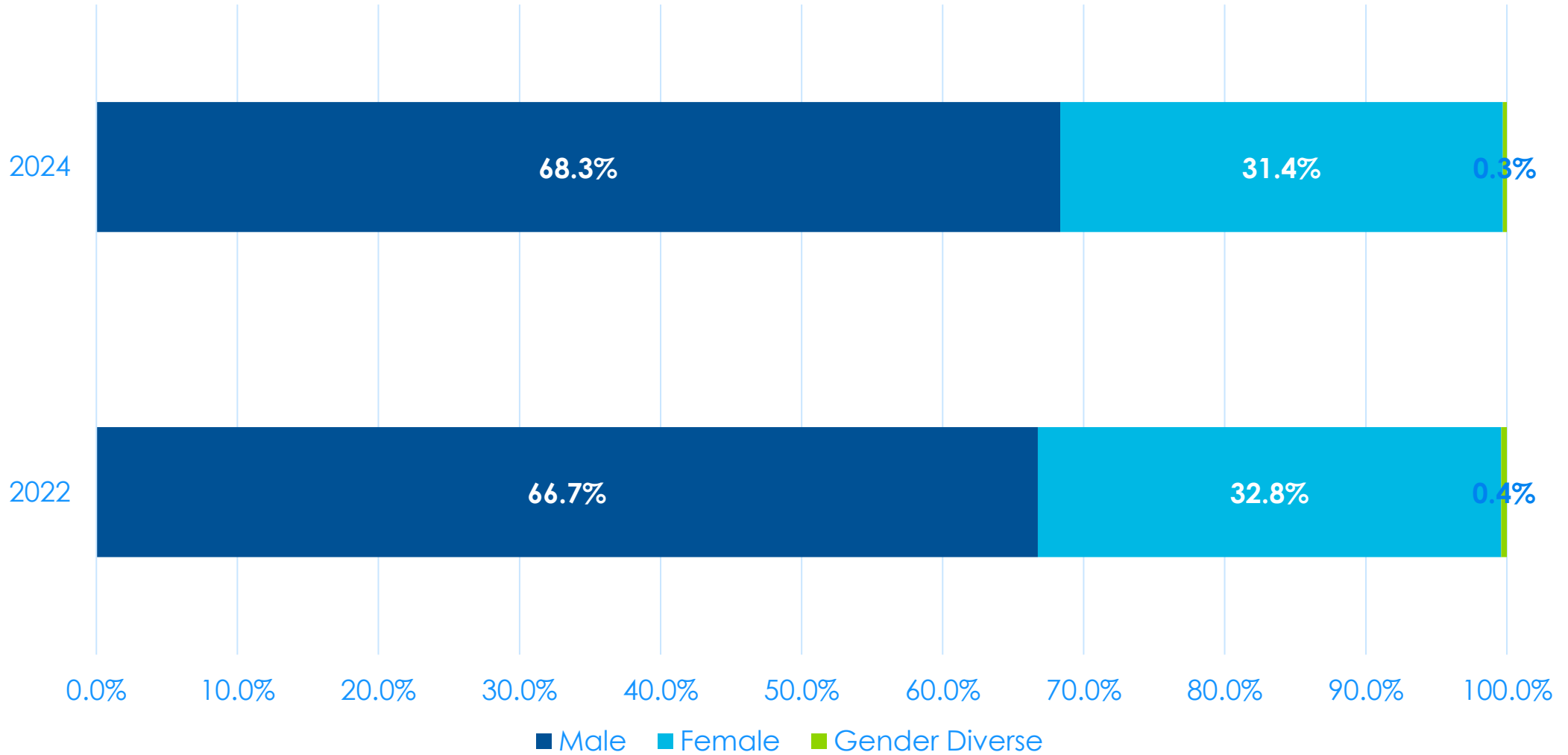
Access to valued training enables and enhances the volunteer experience.



Increasing diversity to benefit organisations and volunteers

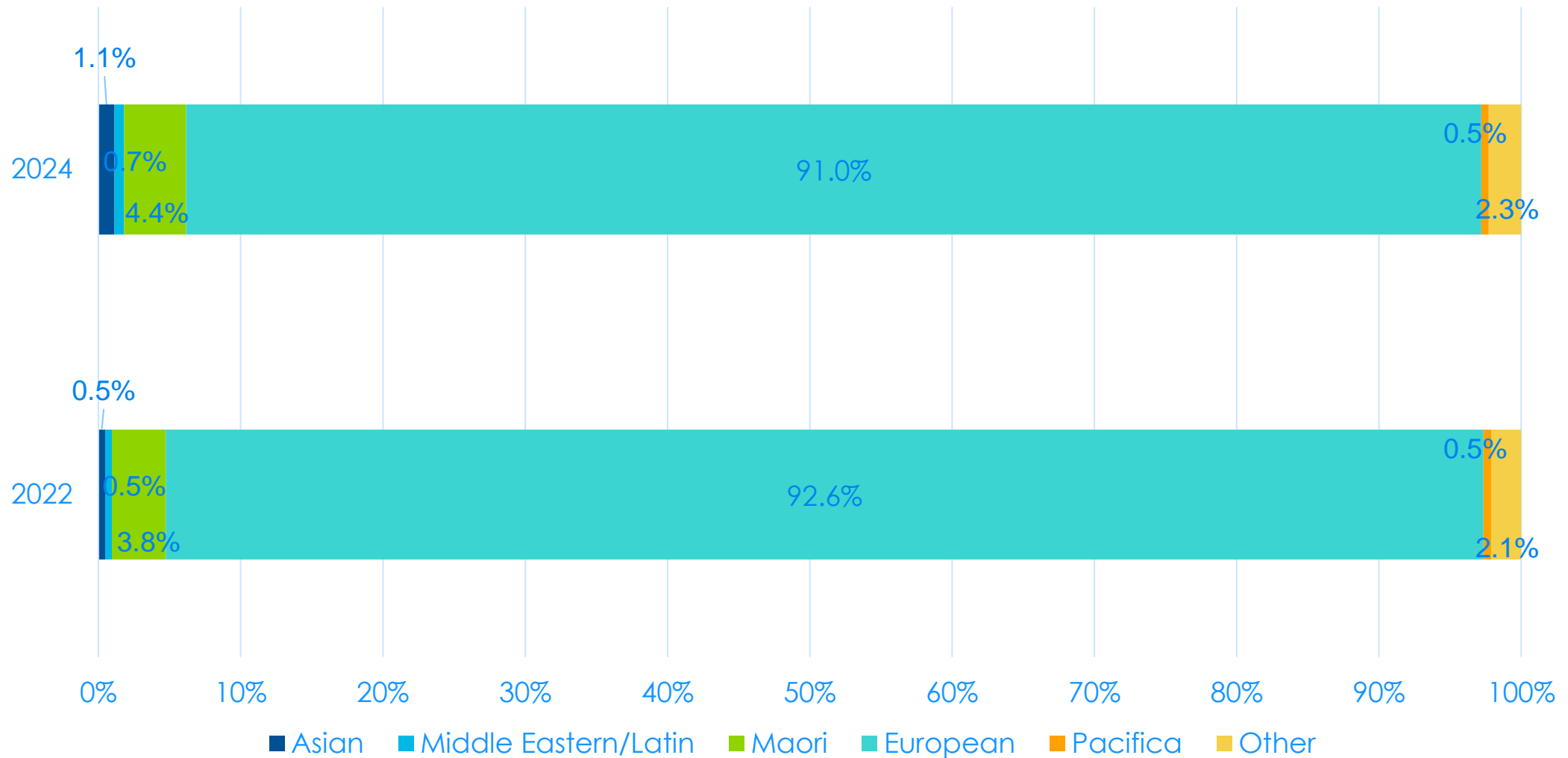


Gender representation across member organisations.



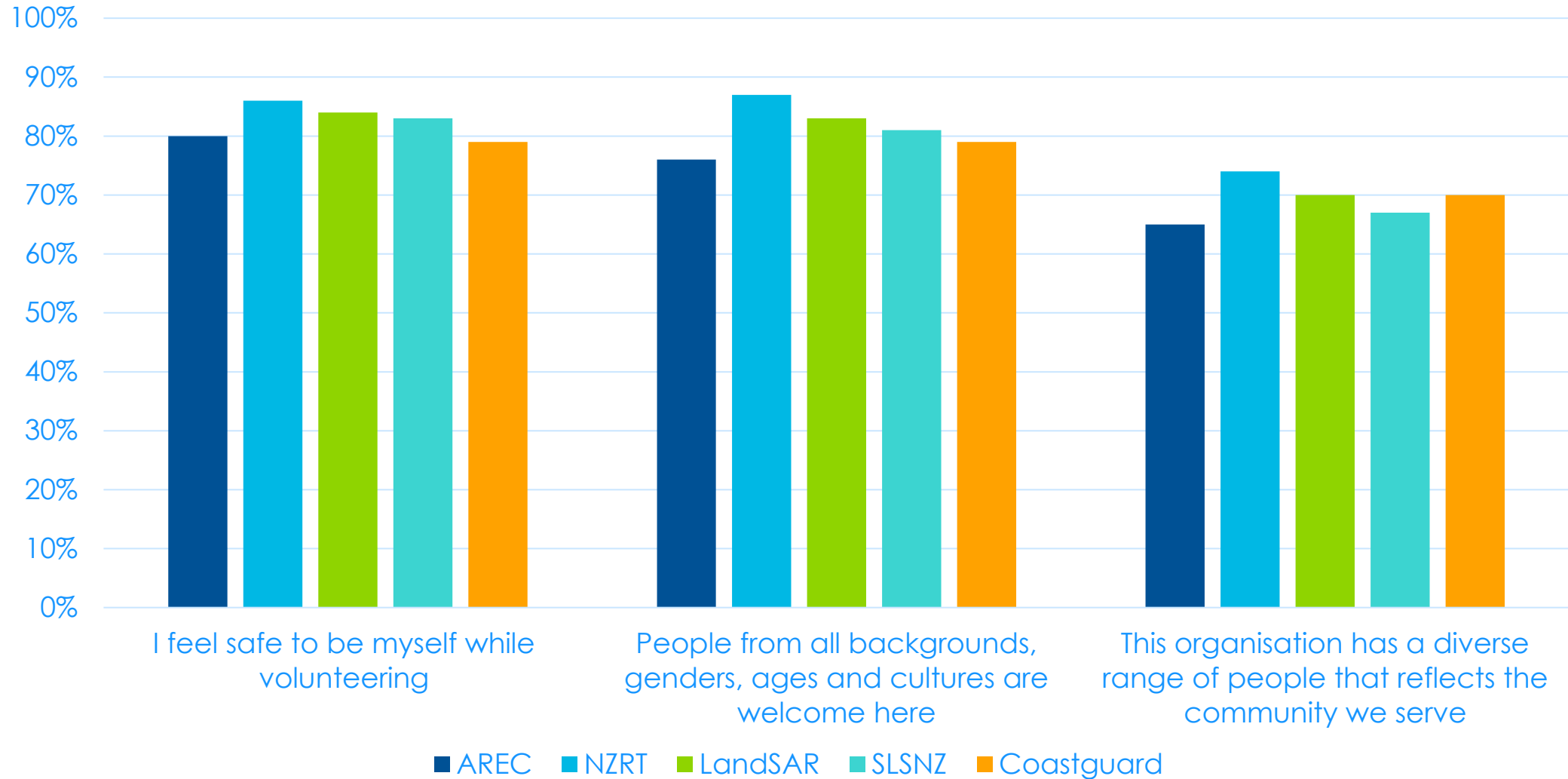
Note: Prefer not to share results divided over the three classifications above

Ethnic representation across member organisations.



Note: Prefer not to say results divided over the classifications above.

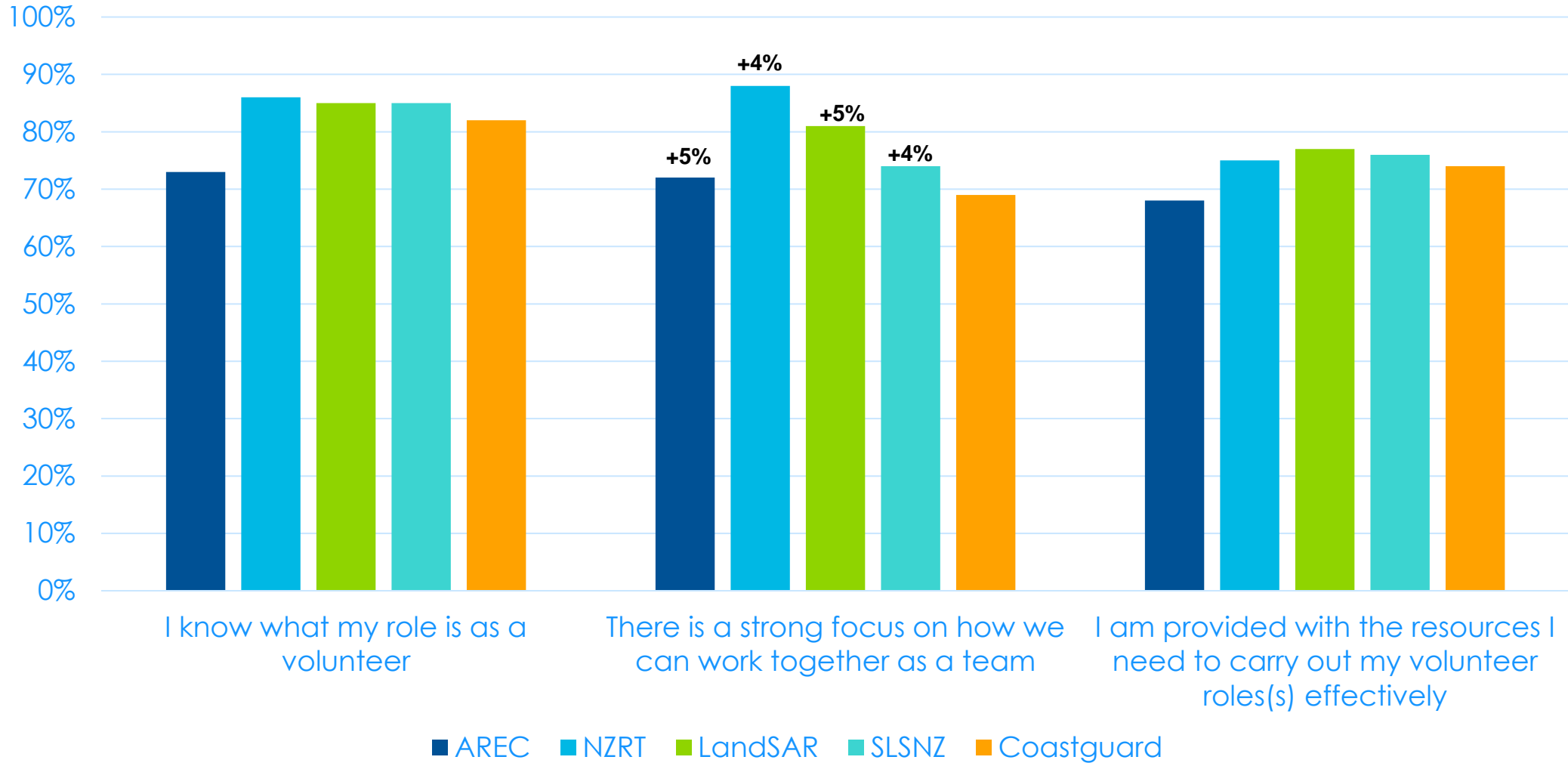
How well do we ensure potential volunteers from 'minority groups' feel welcome and safe to be themselves?



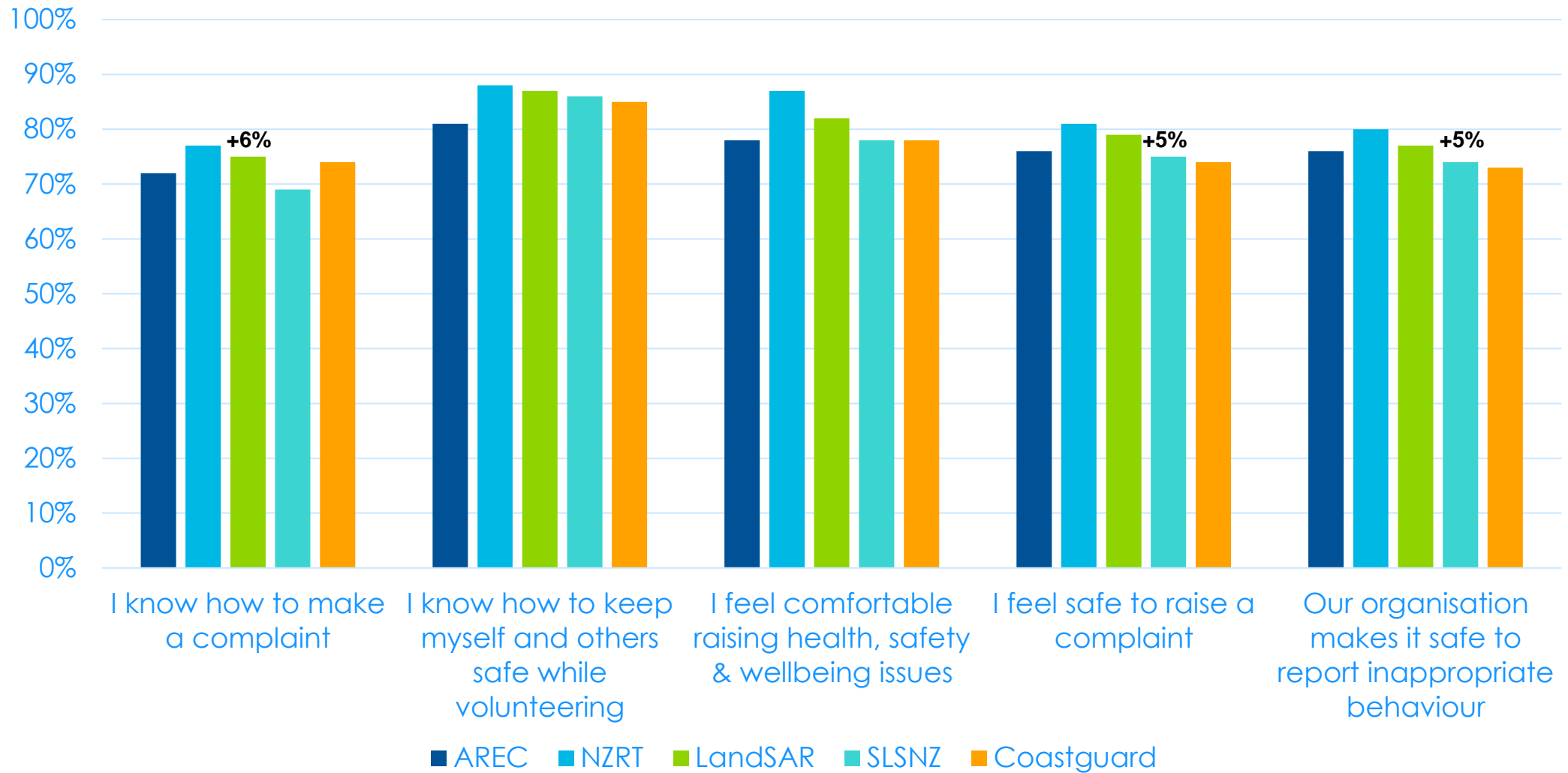
Improving resources to enhance the volunteer experience



Volunteers indicate improvements are needed to reimbursement of costs and the provision of new and replacement personal equipment and fit for purpose uniforms.



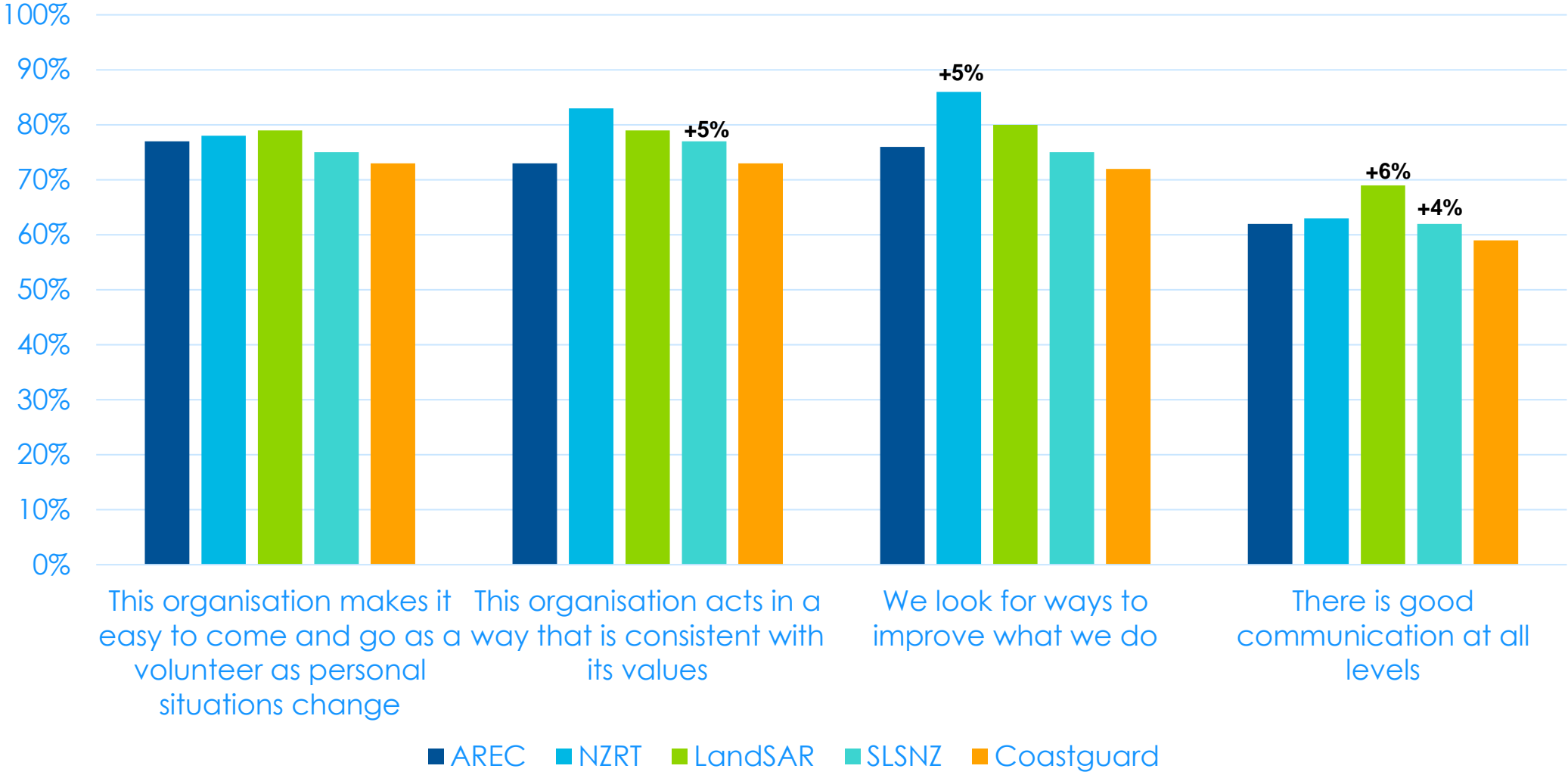
Volunteer wellbeing and safety is also important to retention



How 'Head Office' practices make a difference



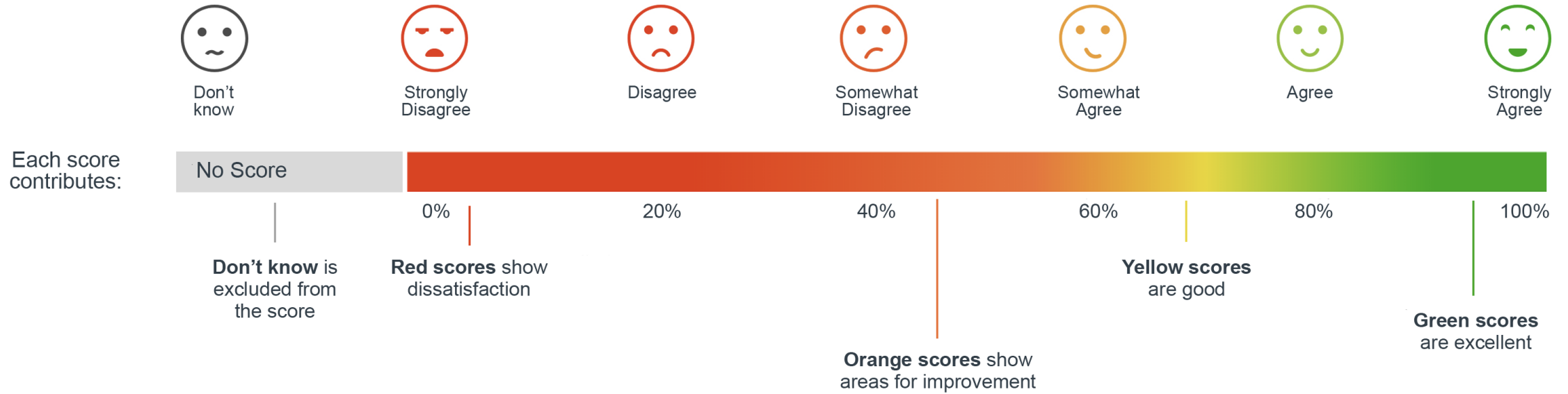
Head office practices explored in the survey



High Level Metrics



Understanding the scores



Note: Data gathered from volunteer survey participants

Top 10 Question Scores



Bottom 10 Question Scores

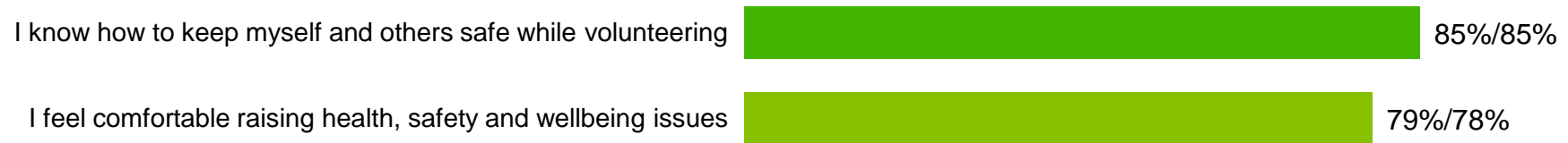


Average Category Score



The first figure is the 2024 survey result; the second the 2022 survey result.

Average Question Score by Wellbeing



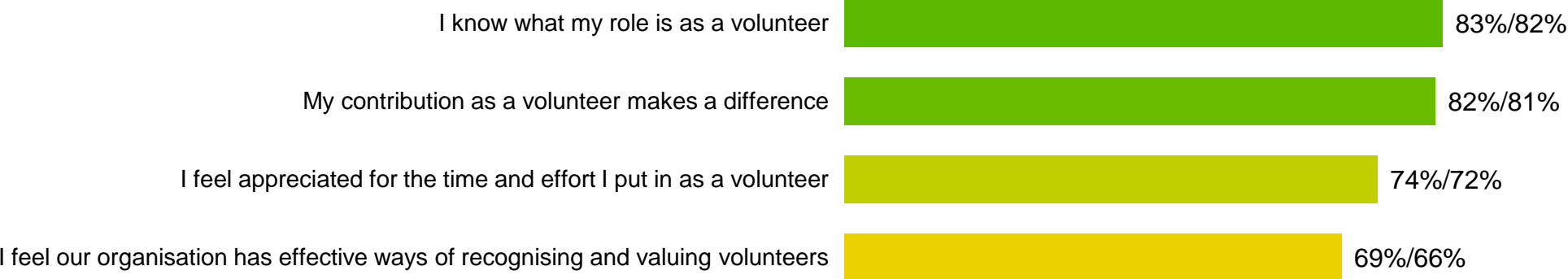
The first figure is the 2024 survey result; the second the 2022 survey result.

Average Question Score by Culture



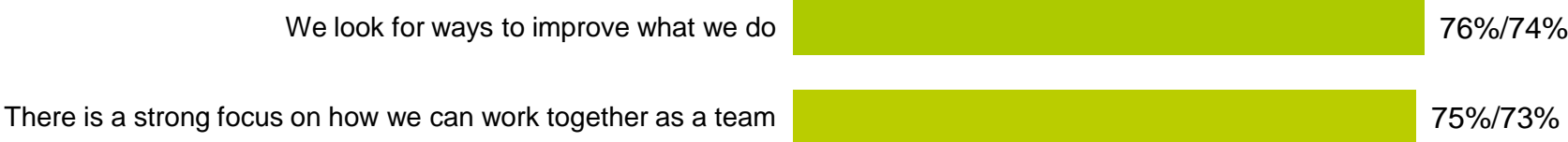
The first figure is the 2024 survey result; the second the 2022 survey result.

Average Question Score by Satisfaction



The first figure is the 2024 survey result; the second the 2022 survey result.

Average Question Score by Performance



The first figure is the 2024 survey result; the second the 2022 survey result.

Average Question Score by Competency



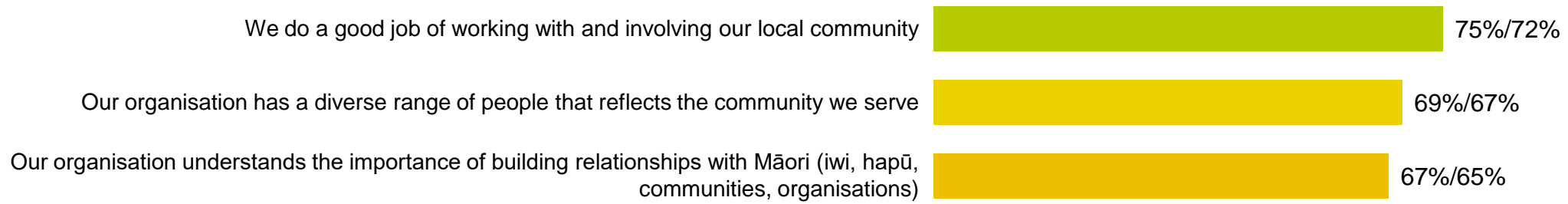
The first figure is the 2024 survey result; the second the 2022 survey result.

Average Question Score by Leadership



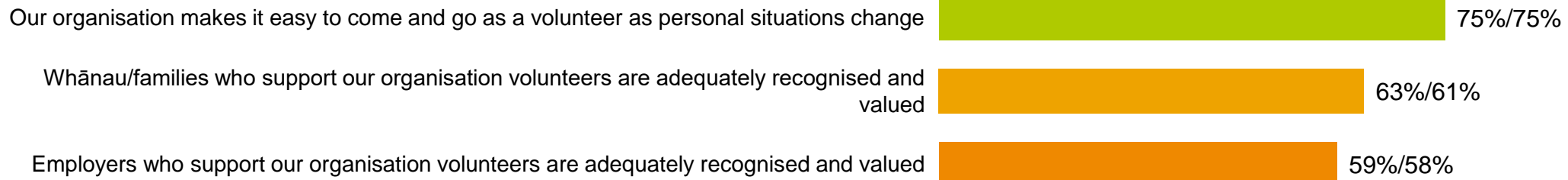
The first figure is the 2024 survey result; the second the 2022 survey result.

Average Question Score by Engagement



The first figure is the 2024 survey result; the second the 2022 survey result.

Average Question Score by Capability

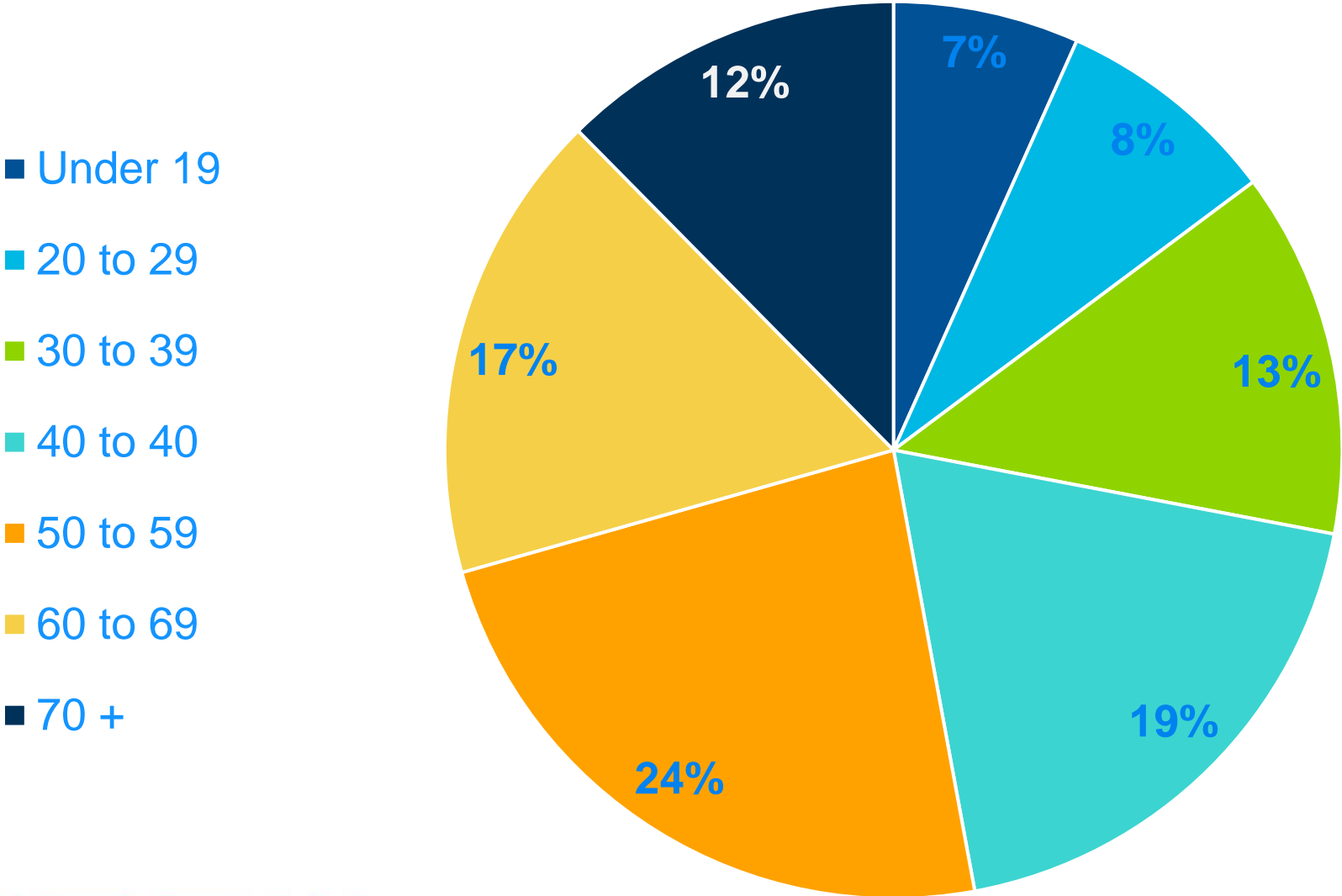


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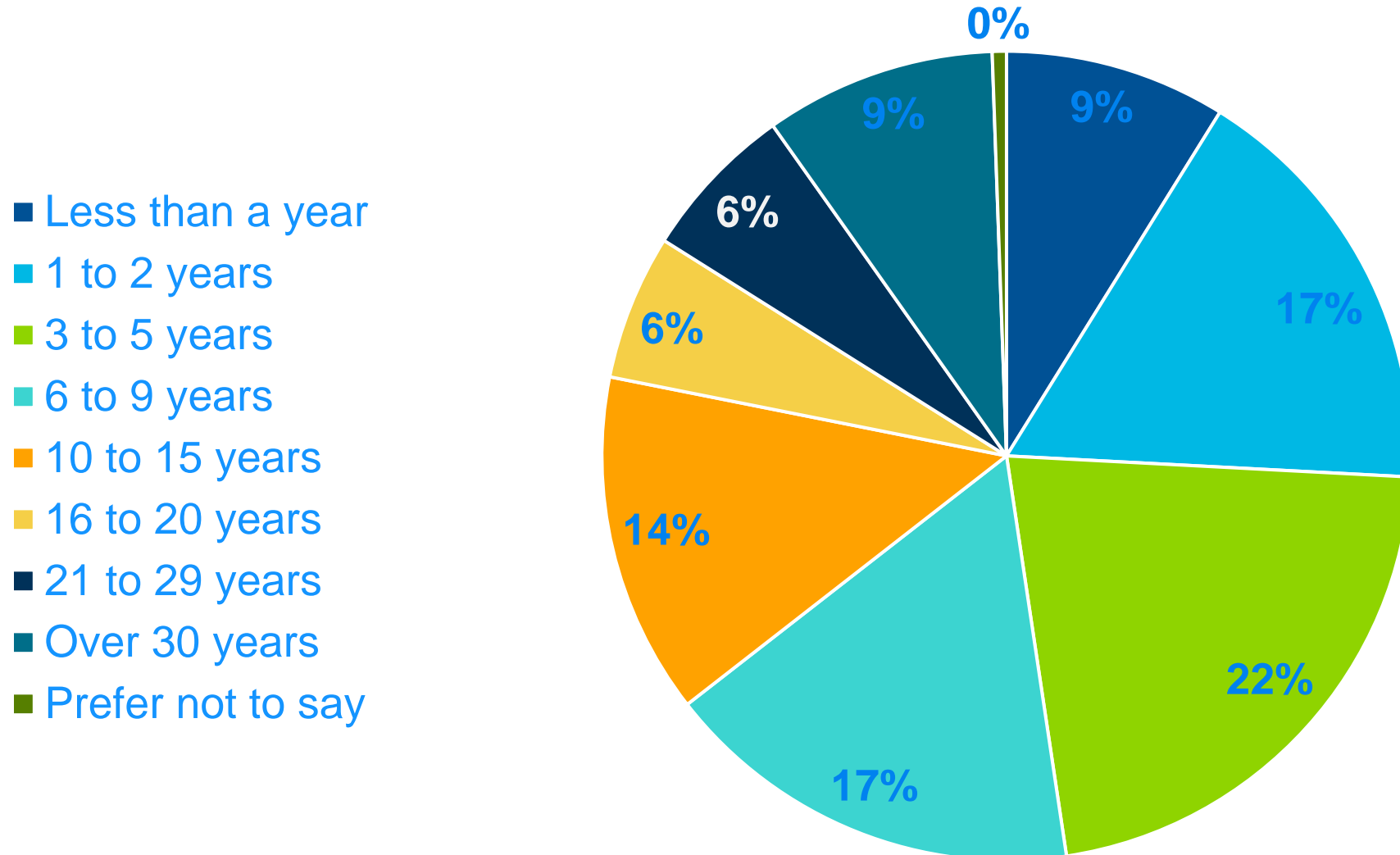
Demographic Information

High Level Metrics

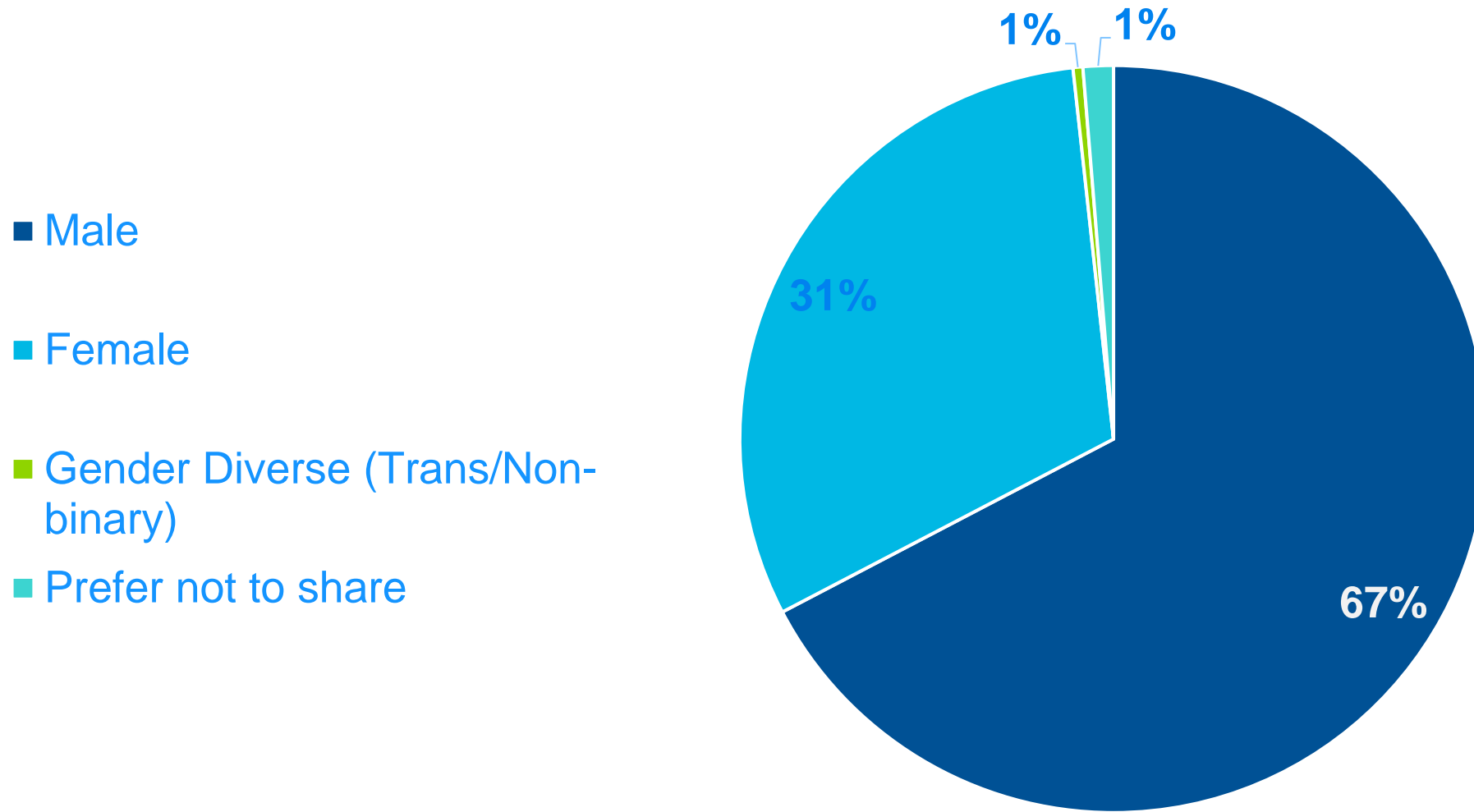
Demographic Information –Volunteer Age



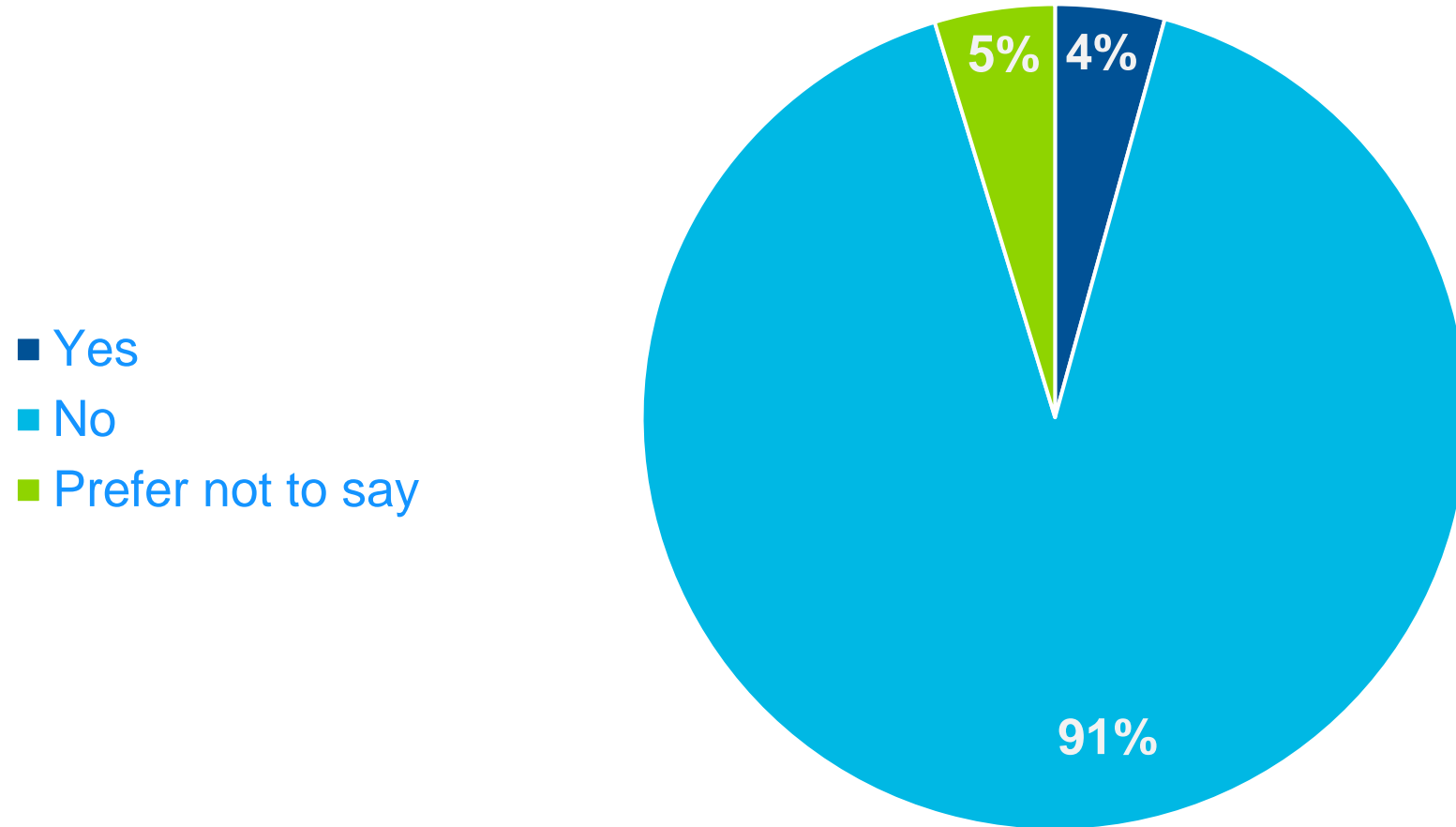
Demographic Information – Length of Volunteering



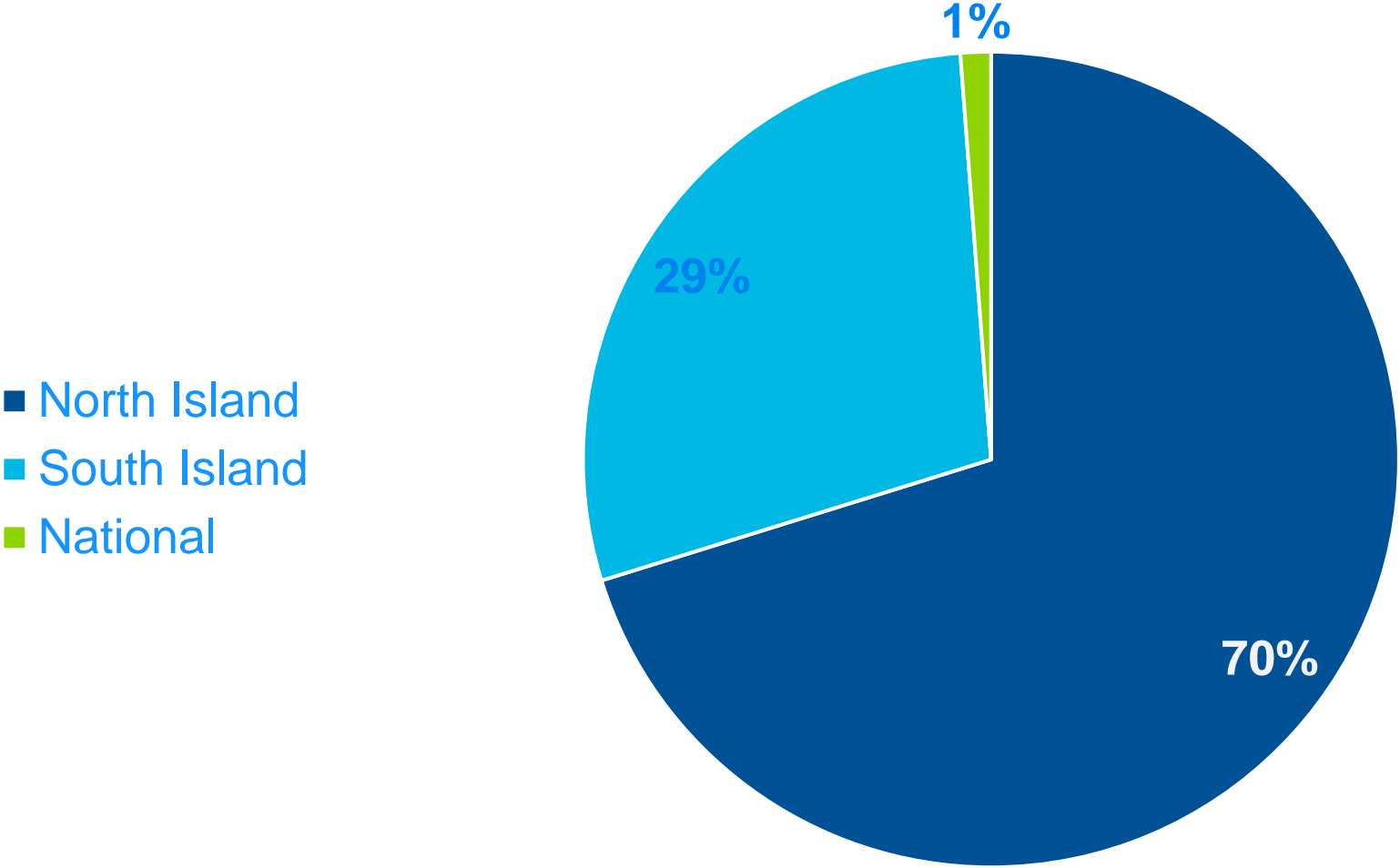
Demographic Information –Volunteer Gender



Demographic Information – Are you part of the LGBTQIA+/Takatāpui Community?



Demographic Information – Island



Demographic Information – Region

- Auckland
- Bay of Plenty
- Canterbury
- Hawkes Bay
- Gisborne
- Manawatū - Whanganui
- Marlborough
- Nelson
- Northland
- Otago
- Southland
- Taranaki
- Tasman
- Waikato
- Wellington
- West Coast
- National

