## WORKING TOGETHER ON HEALTH AND SAFETY

## 

EVERYONE WHO GOES TO WORK COMES HOME HEALTHY AND SAFE



HSWA

### **NEW ZEALAND HAS A PROBLEM**

#### Every week, on average...

>1 person dies at work

>15 people die from work-related diseases

Each week...

>16 loved ones don't go home



#### WE NEED A NEW WAY OF THINKING



GETTING YOU HOME HEALTHY AND SAFE, THAT'S WHAT WE'RE WORKING FOR



#### **HEALTH AND SAFETY AT WORK ACT 2015**

- > Changing the law is **only a start**
- To make a real difference, we need to change our attitudes towards health and safety

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#### EVERYONE WHO GOES TO WORK SHOULD COME HOME HEALTHY AND SAFE



#### WHAT ARE WE ALL WORKING TOWARDS?





### HSWA IS A NEW WAY OF THINKING

- > Ensures everyone has a role to play
- > Makes everyone's responsibilities clear
- > Focuses on managing risk
- > Requires those who create the risk to control the risk
- Requires you to engage with your workers and volunteers and enable them to participate on an ongoing basis
- > Allows flexibility in managing your health and safety risks



#### WORKING SMARTER & TARGETING RISK

WorkSafe aims to base our activity on the best available information on risks and their underlying causes, and evidence on what interventions work



### SO WHERE DO YOU START?

Know your health and safety Hazards ...



### YOU NEED TO KNOW...

- > What the risks are from your work
- > The likelihood of those risks occurring
- The degree of harm that might result from those risks
- > Options to eliminate the risks
- If they can't be eliminated, options to minimise the risks

#### **USE COMMON CONTROLS FOR COMMON RISKS**





#### **IN PRACTICE: RISK MANAGEMENT**





#### IN PRACTICE: DYNAMIC RISK ASSESSMENT

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*"The continuous process of identifying hazards, assessing risk, taking action to eliminate or reduce risk, monitoring and reviewing, in the rapidly changing circumstances of an operational incident."* 

| voda NZ ♀ 12:22 (<br>Ground search  | ₽ <b>- 1</b> 89% <b>- 1</b> P | •••••• Voda NZ रू 12:22   |              | •••••• Voda NZ হি  | 12:22<br>Ground search  | ֎ ≁ 89%∎     |
|---|-------------------------------|---|--------------|--|---|--------------|
| SAR operation risk score  |                               | Response capability score   |              |  | NSE ASSESSMENT AND DECISION MA  | KING GUIDE   |
| perational complexity<br>ow complex & complicated is the task ?<br>Low MODERNE HIGH   | 0                             | Personnel training<br>What level of training do personnel have?<br>MODEPATE             | 0<br>Z       | HAVION REK SCORE   | Reduce R<br>and/o<br>Improve Re<br>Capabili<br>Review K*ks<br>and/or Response<br>Capability | r<br>Iponse  |
| ctivity hazards<br>ow high are the hazards in the activities ?<br>LOW MODERATE (167)<br>0 1   | 0                             | Personnel experience<br>What level of experience do personnel have                      | , O          | The second secon |   | in<br>Ingga  |
| nvironmental conditions<br>ow high are the environmental hazards?   | 0                             | Personnel mental & physical preparedness<br>How mentally & physically prepared are pers | 0            | <ul><li>E-mail sco</li><li>Stored cal</li></ul>  |   |              |
| ulnerability<br>ow exposed and vulnerable are the team members?<br>MODERATE HIGH<br>1 2   | 0                             | Planning<br>How much planning has there been?<br>HIGH MODERATE                          | 0            |  | New calculation>  | ٢            |
| xternal Influence<br>that is the level of pressure due to survivability, media,<br>mily and/or other?<br>Low MODERATE HIGH<br>0 1 2 | 0                             | Resources<br>What is the level of resources available?<br>HIGH MODERATE<br>2 1          | 0            | Description:   |   |              |
| Guide Calculator  | (i)<br>About                  | Guide Calculator  | (1)<br>About | Guide  | Calculator  | (i)<br>About |

#### documentation...

Every document needs a clear purpose. Ask yourself what the document is for

#### **GOOD PRACTICE GUIDELINES**

Writing health and safety documents for your workplace

Fact Sheet Business that engages a volunteer





#### JS2 Helen to add in her SAR stakeholder version Jane Stringer, 6/09/2016



Link to video





#### **EVERYONE HAS A ROLE TO PLAY**





#### 1. BUSINESSES PCBUs



- PCBU Person Conducting a Business or Undertaking – is a broad concept that captures all types of modern working arrangements
- A business whether commercial or noncommercial – is a PCBU.
- Note that sole traders and self-employed are PCBUs



## 1. PCBU OR VOLUNTEER ASSOCIATION?





#### The ACT

An organisation that has any employees is a **PCBU** and the Health and Safety at Work Act does apply. This includes not-for-profit businesses working for a community purpose – even if it only has one part time employee.

The PCBU has the primary duty of care for health and safety.

An entirely voluntary organisation working for a community purpose, with no employees is **a volunteer association.** It is not a PCBU and has no duty, responsibility or liability under the Health and Safety at Work Act.



## **1. PCBU OR VOLUNTEER ASSOCIATION?**



Figure 1: PCBU or volunteer association?



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NEW ZEALAND MAHI HAUMARU

#### **REMEMBER THE PURPOSE**



#### EVERYONE WHO GOES TO WORK <sup>19</sup> SHOULD COME HOME HEALTHY AND SAFE



#### The Business has primary responsibility PCBUs and Primary Duty of Care





#### A business must look after:

- > The health and safety of your workers and any other workers you influence or direct
- The health and safety of other people at risk from any work you carry out
  - eg customers, visitors, public



#### 2. SENIOR BUSINESS LEADERS Officers and the Duty of Due Diligence





- An Officer is a person who holds a very senior leadership position, and has the ability to significantly influence the management of a Business or Undertaking.
- > Includes:
  - Directors of a company
  - Partners in a partnership
  - Board members
  - CEO



#### OFFICERS MUST ENSURE THE BUSINESS IS MEETING ITS H&S RESPONSIBILITIES





- Officers must do due diligence to make sure the business understands and manages its key risks
- > They must:
  - keep up-to-date knowledge of health and safety
  - understand the operations of their business
  - ensure and check that their business has appropriate resources and processes for health and safety



#### In practice due diligence

| Lead   | Learn  | Look   |
|--|--|--|
| <ul> <li>Define approach</li> <li>Set expectations and direction</li> <li>Support and encourage</li> </ul> | <ul> <li>Understand risk and controls</li> <li>Understand process</li> <li>Understand resource need and use</li> </ul> | <ul> <li>Trust but verify</li> <li>Monitor what<br/>matters</li> <li>Focus on what you<br/>can influence or<br/>control</li> </ul> |





#### 3. WORKING WITH OTHER BUSINESSES Overlapping Duties

> When the duties of two or more businesses overlap, they must consult, co-operate and co-ordinate activities to meet their health and safety responsibilities to workers and others.







# 3. WORKING WITH OTHER BUSINESSES



#### **Overlapping Duties**

- > Plan ahead, think about the stages of your work and who is affected by it
- Identify the risks to be managed and together agree how to control the risks and who is best placed to do so
- Define roles, responsibilities and actions and explain these to workers and other businesses so they know what to expect
- Continue to consult, communicate, co-operate and coordinate including carrying out reasonable and proportionate monitoring to ensure H&S is maintained



#### IN PRACTICE: WORKING WITH OTHERS



#### 4. Workers and others in a Workplace





- > A worker is an individual who carries out work in any capacity for a business or undertaking.
  - Employees
  - Contractors/Sub-contractors
  - Employees of labour hire companies
  - Apprentices or trainees
  - People doing work experience or work trial
  - Volunteer workers



#### 4. Workers and others in a Workplace





**Others** in a workplace include:

- Casual volunteers
- Visitors to a workplace (eg media, suppliers)
- Customers
- Any public who could come into contact with a business' work activity





# 4. VOLUNTEER WORKER or OTHER CASUAL VOLUNTEER?

Volunteer workers are people who regularly work for a PCBU, with its knowledge and consent, on an ongoing basis and are integral to the PCBU's operations.

For example, volunteer SAR worker



**Other volunteers** who do not meet the criteria of a volunteer worker are 'others at a workplace'.

For example, members of the public helping in a search



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#### IN PRACTICE: WORKERS / VOLUNTEERS



= A volunteer worker



Member of the public volunteers for a specific search

= A casual volunteer





04. Worker Duties

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#### WORKERS' AND OTHERS' RESPONSIBILITIES





- > Workers and Others in a workplace must:
  - Take reasonable care for their own health and safety and that of others
  - Follow any reasonable health and safety instructions given to them by the business
- > and Workers must:
  - **Co-operate** with any reasonable business policy or procedure relating to health and safety in the workplace



#### What are we doing to help you?



Home Time Ad Home Time Ad Home Time Ad



## **BALANCING ACT**

Keeping volunteers healthy and safe.

Not discouraging volunteering or PCBU use of volunteers.







## "We need a new way of thinking"



GETTING YOU HOME HEALTHY AND SAFE. THAT'S WHAT WE'RE WORKING FOR.

